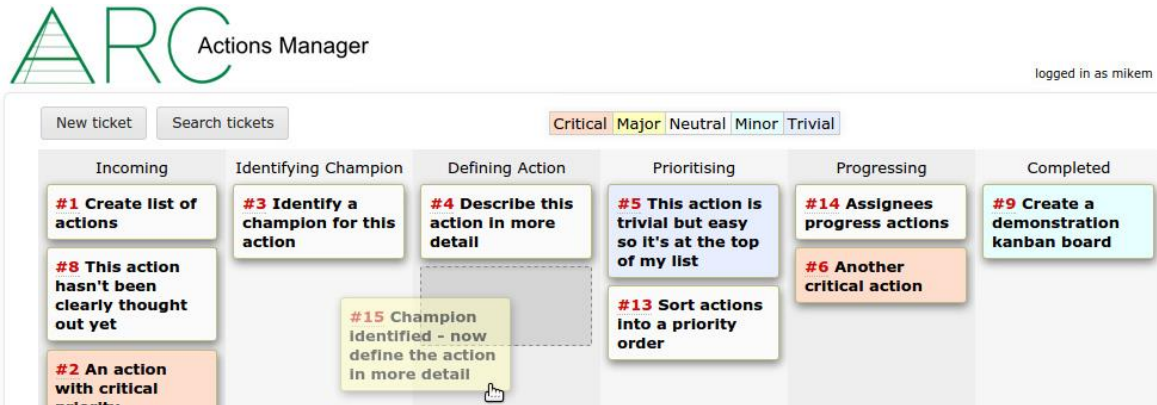


ARC Actions Manager from NIP

Working relationships – within and between companies – become aligned, resilient and coherent (ARC) when mutual activities are articulated, shared and completed. The right people contribute to and progress the right actions to get the right results; sustainable value is generated and trust is built; change and improvement initiatives don't stall.



The problem

Identifying and agreeing on potential activities is a major challenge, but those activities then need effective confirming and managing.

This is especially true when the activities are spread across different levels of the business and/or when they cross team, department or company boundaries.

However, typically:

- Actions arise from multiple sources, and are captured in varying formats.
- They end-up tracked in multiple plans or spreadsheets, each susceptible to version conflicts.
- It often isn't clear who has responsibility for activities, or what their current status is.
- Synergies and duplications are missed.
- Overviews are hard to obtain, making it difficult to prioritise and progress activities.

The resulting confusion and inertia lead at best to inefficiency and intermittent bursts of activity ahead of nominal deadlines.

At worst, relationships suffer, and change and improvement programmes are significantly compromised – or even abandoned.

The solution

ARC Actions Manager: an online, Kanban-board-based activity management system; a shared collaborative workspace via your browser.

Its Kanban approach is familiar as a proven productivity tool for individuals and teams in Lean and just-in-time contexts, engaging and empowering users with:

- A common format for capturing disparate actions from multiple sources, teams and sites.
- A visually powerful and interactive user interface.
- A consistent process for managing actions, with a clear sense of ownership and a declared commitment to act.
- A sense of achievement and recognition as actions are openly moved towards completion.
- A “dashboard” that provides immediate overviews, e.g. as the basis of progress review meetings.

ARC Actions Manager is database-driven and easily accessed online, so these benefits are further amplified:

- Instant deployment; fully browser-based.
- Securely available anytime, anywhere.
- Attractive UI, featuring drag-and-drop and colour-coding.



- Persistent, shared, searchable record of actions.
- Automatic versioning, reports and notifications – refocuses any supporting consultant on consulting; not administration.
- Readily used in video conferencing (Skype, etc) for teams to dynamically make updates.

The result? A true collaborative workspace – securely available to authorised individuals – that fully supports and balances top-down planning and bottom-up activity.

How to get started?

ARC Actions Manager can be deployed as a standalone system, or – at a discounted rate – alongside (or subsequent to) use of any of NIP’s ARC diagnostics.

For more information

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- Web: www.nipltd.com/actions

Core system key features:

- Desktop, tablet and smartphone-enabled.
- Password-protected access over https and flexible control over who sees what.
- Intuitive, engaging and powerful UI.
- Support for top-level planning, detail actions, and everything in between.
- MS Excel import and export of actions.
- Automated tracking of changes – no more version conflicts! – and email alerting.
- Built and futureproofed using industry-standard open source technology.
- Integrated with NIP’s complementary ARC diagnostics.



Optional system extras:

- Customised form fields and statuses.
- Extra reporting – e.g. by department, against configurable milestones, etc.
- Multiple (linked) boards, e.g. for particular relationships or subsets of activity (risk registers, etc).

ARC: Diagnostics + Actions

NIP’s online solutions focus on activities at the boundaries of working relationships.

The ARC Actions Manager manages the activities themselves; NIP’s three classes of ARC relationship diagnostic help identify what those activities should be:

- **Positioning/Segmentation:** to establish a ‘portfolio’ of working relationships, and the relative importance of each.
- **Capability/Capacity:** to assess and develop the ability of those relationships to perform.
- **Performance:** to measure their actual or perceived performance – i.e. their capability and capacity in action.

Neglect or over-emphasise any class of diagnostic, and progress will be significantly compromised...

However, bring them all together in a consistent framework, appropriate to your situation, and your relationships can’t help but become more ARC, i.e.:

- **Aligned:** agreed on and cooperating towards shared and complementary goals.
- **Resilient:** able to cope with, and recover from, disruption or challenge.
- **Coherent:** with appropriate, consistent connections and communications.